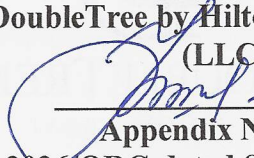




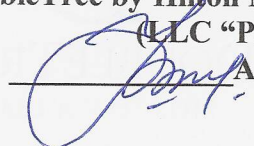
I APPROVE
Director of the hotel
DoubleTree by Hilton Moscow Arbat
(LLC "PAK-PLAZA")

A.G. Kolebaeva
Appendix No. 1 to Order No.
68-2026/ORG dated September 1, 2026

**RULES OF STAY
at DoubleTree by Hilton Moscow Arbat
PAK-PLAZA LLC**

Address: 10 Nikitsky Boulevard, Moscow, 119019, Russian Federation

These Rules of Stay (hereinafter referred to as the "Rules") at DoubleTree by Hilton Moscow Arbat have been developed in accordance with the Civil Code of the Russian Federation; Federal Law No. 109-FZ dated July 18, 2006, "On Migration Registration of Foreign Citizens and Stateless Persons in the Russian Federation"; Federal Law No. 114-FZ dated August 15, 1996, "On the Procedure for Exit from the Russian Federation and Entry into the Russian Federation"; Law of the Russian Federation No. 2300-1 dated February 7, 1992, "On the Protection of Consumer Rights"; Decree of the Government of the Russian Federation No. 9 dated January 15, 2007, "On the Procedure for Migration Registration of Foreign Citizens and Stateless Persons in the Russian Federation"; Decree of the Government of the Russian Federation No. 713 dated July 17, 1995, "On Approval of the Rules for Registration and Deregistration of Citizens of the Russian Federation at Their Place of Stay and Place of Residence within the Russian Federation and the List of Persons Responsible for Receiving and Submitting to Registration Authorities Documents Required for the Registration and Deregistration of Citizens of the Russian Federation at Their Place of Stay and Place of Residence within the Russian Federation"; Decree of the Government of the Russian Federation No. 413 dated August 16, 2004, "On Migration Cards"; Decree of the Government of the Russian Federation No. 828 dated July 8, 1997, "On Approval of the Regulations on the Passport of a Citizen of the Russian Federation, the Passport Form Template, and the Description of the Passport of a Citizen of the Russian Federation"; Decree of the Government of the Russian Federation No. 1853 dated November 18, 2020, "On Approval of the Rules for the Provision of Hotel Services in the Russian Federation"; Decree of the Government of the Russian Federation No. 1025 dated August 15, 1997, "On Approval of the Rules for Consumer Services in the Russian Federation"; Decree of the Government of the Russian Federation No. 1036 dated August 15, 1997, "On Approval of the Rules for the Provision of Catering Services"; Order of the Ministry of Internal Affairs of Russia No. 856 dated December 10, 2020, "On Approval of the Administrative Regulations of the Ministry of Internal Affairs of the Russian Federation for the Provision of the State Service for Migration Registration of Foreign Citizens and Stateless Persons in the Russian Federation, the Application Form for Registration of a Foreign Citizen or Stateless Person



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at Their Place of Residence, the Notification of Arrival of a Foreign Citizen or Stateless Person at Their Place of Stay, the Registration Mark for a Foreign Citizen or Stateless Person at Their Place of Residence, and the Marks Confirming That the Host Party and the Foreign Citizen Have Completed the Actions Required for Registration at Their Place of Stay" (registered with the Ministry of Justice of Russia under No. 49311 on December 19, 2017); Decree of the Government of the Russian Federation No. 674 dated June 2, 2026; and other regulatory legal acts applicable to the Hotel's operations.

1. DEFINITIONS

For the purposes of these Rules, the following terms shall have the meanings set out below:

- **Hotel** – the property complex of DoubleTree by Hilton Moscow Arbat, located at 10 Nikitsky Boulevard, Moscow, 119019, Russian Federation, intended for the provision of hotel services.
- **Hotel Services** – a range of services provided to ensure temporary accommodation at the Hotel, including ancillary services, the scope of which shall be determined by the Service Provider.
- **Service Provider** – PAK-PLAZA LLC, Taxpayer Identification Number (INN): 7703432470, Tax Registration Reason Code (KPP): 770301001, Primary State Registration Number (OGRN): 1177746895820, which provides Hotel Services to Guests at the Hotel.
- **Guest (Consumer)** – an individual or a stateless person who intends to order or purchase, or who orders, purchases and/or uses Hotel Services exclusively for personal and other needs unrelated to business activities.
- **Visitor** – a Guest who is lawfully present on the Hotel premises temporarily without being provided with accommodation services.
- **Room Rate (Bed Rate)** – the price for temporary accommodation and other ancillary services specified by the Service Provider and provided for a single combined price.
- **Customer** – an individual, legal entity under the laws of the Russian Federation or a foreign state, or an individual entrepreneur who intends to order or purchase, or who orders or purchases and pays for Hotel Services and ancillary services under an agreement with the Service Provider (hereinafter referred to as the "Agreement") for the benefit of a Guest.
- **Check-in/Check-out Time** – the time established by the Service Provider for the Guest's arrival and departure.



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- **Price List** – the list of services provided by the Hotel to Guests, together with the applicable prices, approved by the Service Provider and available in the Consumer Information Corner in the Hotel lobby.
- **Front Office Department** – the Hotel department responsible for receiving and registering arriving Guests, allocating rooms, checking Guests in and out, and arranging the provision of additional Hotel services to Guests.
- **Reservations Department** – the Hotel department responsible for receiving incoming accommodation booking applications and enquiries through postal, telephone and other communication channels, and processing such applications, followed by confirmation or rejection in accordance with the procedures established by the Hotel.
- **Reservation** – the allocation of a room at the Hotel to a Guest or Customer under the terms specified in the booking request submitted by the Guest or Customer and confirmed by the Hotel.
- **Booking Request** – a request submitted by a Guest or Customer to the Hotel's Reservations Department for a room reservation, containing the following information:
 - Name of the legal entity or individual entrepreneur (for a Customer);
 - Surname, first name and patronymic (if applicable) of the Guest(s);
 - Age of each child as of the check-in date (if the Guests are travelling with children);
 - Guest check-in and check-out dates;
 - Type of room to be reserved;
 - Contact telephone number of the Customer or Guest, if the Guest makes the reservation independently;
 - Email address of the Guest or Customer;
 - Method of payment for accommodation.
- **Booking Confirmation** – a document issued by the Hotel to the Guest or Customer confirming that the Hotel is prepared to provide the Guest with a range of Hotel Services in accordance with the selected rate plan and the terms specified in the confirmation. The Booking Confirmation is prepared by the Hotel on the basis of the Booking Request using the form approved by the Hotel. The Booking Confirmation shall contain the following information: booking reference number, check-in and check-out dates, number of occupants (including children), number and category of rooms reserved, nightly rate for each room, terms and



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conditions of the selected rate plan, details of the Guest(s), contact information, and any other information determined by the Hotel.

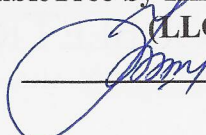
- **Guaranteed Reservation** – a type of reservation under which the Hotel holds the room for the Guest until the designated check-out time on the day following the scheduled arrival date. In the event of a late cancellation, delayed arrival or no-show, a charge for the actual room downtime shall be levied on the Guest or Customer in accordance with the reservation terms and rate plan conditions.
- **Registration Card** – a document prepared using the Hotel's approved form and containing information about the Guest, the Guest's booking details, the period of stay at the Hotel and the method of payment for accommodation. The Registration Card serves as the agreement for the provision of services between the Guest and the Hotel.

2. GENERAL PROVISIONS

- 2.1. The Hotel is intended to provide temporary accommodation to Guests for the period and under the terms and conditions agreed upon with the Hotel.
- 2.2. The Hotel operates 24 hours a day, seven days a week.
- 2.3. The list of Hotel Services and the applicable prices are set out in the Price List approved by the Service Provider and displayed in the Consumer Information Corner.
- 2.4. The Hotel provides the following facilities and services to ensure accessible accommodation and mobility within the Hotel for persons with disabilities:
- Three rooms equipped for Guests with disabilities;
 - A wheelchair available upon prior request.
- 2.5. The Hotel offers the following room categories:

Room Category	Number of Rooms
Standard Room	39
Standard Room with City View	40
Deluxe Room	12
Junior Suite	5
Banker's Suite	1
Standard Room for Guests with Disabilities	3
Total:	100



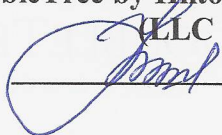
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- 2.6. The Hotel accepts the following methods of payment: cash in Russian rubles; VISA, MasterCard, MIR and UnionPay bank cards; digital rubles; and cashless bank transfers from the Customer's bank accounts. Checks and vouchers are not accepted as payment for Hotel Services.
- 2.7. Accommodation rates at the Hotel are published on the Hotel's website at www.dtarbat.ru and are also displayed in the Consumer Information Corner in the Hotel lobby. Information regarding rates and service prices may be obtained at any time from the Hotel's Front Office staff.
- 2.8. The Hotel may offer discounts, run promotional campaigns, and introduce special offers for accommodation and additional services. For reservations made under special offer rate plans, the terms and conditions governing payment, amendments and cancellation may differ from those set out in these Rules. In such cases, the terms and conditions of the applicable special offer shall prevail. Up-to-date information regarding the availability and terms of special offers may be published on the Hotel's website, provided directly at the Front Office desk, or obtained by telephone from the Hotel.
- 2.9. Where a reservation is made by a Customer, the terms and conditions governing the reservation and the provision of Hotel Services shall be determined by the service agreement concluded with that Customer and may differ from those set out in these Rules.
- 2.10. The Guest or Customer undertakes to comply with all terms and conditions set forth in these Rules.

3. BOOKING TERMS AND CONDITIONS

- 3.1. Room reservations at the Hotel are handled by the Hotel's Reservations Department, subject to room availability, by accepting a Booking Request from a Guest or Customer via email, telephone or other means of communication and confirming such request by the Hotel. Reservation telephone number: +7 (499) 280-27-00; email: mowar_res@hilton.com. Reservations may also be made through the Hotel's partner websites.
- 3.2. The Hotel may refuse to confirm a Booking Request if the Guest or Customer fails to provide the information required to be included in the Booking Request, if no rooms are available, or if the person submitting the Booking Request does not agree to or refuses to comply with these Rules.



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- 3.3. Where a Guest makes a room reservation orally, the reservation shall be deemed complete once the booking reference number has been communicated to the Guest.
- 3.4. Where a Guest or Customer makes a room reservation in writing, the reservation shall be deemed complete upon the Hotel's written confirmation of the services requested. The confirmation shall include the name of the Hotel, the name of the Guest or Customer, the category and rate of the room booked, the period of stay at the Hotel, the cancellation terms, and any other information determined by the Hotel.
- 3.5. All reservations must be guaranteed by the Guest by providing their bank card details in the booking form or orally where the reservation is made by telephone. If the Guest is scheduled to arrive after 3:00 p.m. (Moscow time, hereinafter), the Hotel reserves the right to pre-authorize the Guest's bank card. If pre-authorization is not possible, the Hotel reserves the right to cancel the reservation and subsequently notify the Guest.
- 3.6. If a Guest with a Guaranteed Reservation fails to use the accommodation service or fails to cancel the reservation by 3:00 p.m. on the day preceding the scheduled arrival date, a charge equivalent to one (1) night's accommodation, representing the actual room downtime, shall be payable by the Guest or the Customer (where the reservation was made by the Customer), in accordance with the booking terms and the selected rate plan. Different cancellation terms may apply to reservations made under special offers available at the time of booking.
- 3.7. Any advance payment required at the time of booking shall be made by the Guest or Customer in accordance with the applicable booking terms. Information on such terms is published on the Hotel's website, provided in the Booking Confirmation, and made available by the Reservations Department staff during telephone conversations. Deposits may be paid by bank transfer to the Service Provider's bank account, in cash at the Hotel's cash desk, or through an online payment processing service.
- 3.8. If a Guest with a Guaranteed Reservation requiring 100% prepayment for the entire stay fails to use the accommodation service on the scheduled arrival date or fails to cancel the reservation by 3:00 p.m. on the day preceding the scheduled arrival date, the prepayment for one (1) night's accommodation shall be non-refundable and shall be retained as payment for the actual room downtime. The remaining amount, less the charge for the first night, shall be refunded to the Guest's bank card or to the Customer's bank account if the reservation was paid for by the Customer. The Hotel shall not be liable for the time required for the refundable

funds to be credited to the Guest or Customer, as such timing depends on the policies and procedures of the card-issuing bank or the bank maintaining the relevant account. Different cancellation terms may apply to reservations made under special offers available at the time of booking.

3.9. If the Guest's arrival is delayed by more than 24 hours, the Guaranteed Reservation shall be cancelled. A new reservation may be made subject to room availability and at the rates in effect at the time the new reservation is made.

3.10. Reservation cancellation policies may vary depending on the rate plan or booking dates. If the applicable booking terms and rate plan allow an individual Guaranteed Reservation to be cancelled without penalty, such reservation may be cancelled without any cancellation fees being charged by the Hotel, provided that the cancellation is made by 3:00 p.m. on the day preceding the Guest's scheduled arrival date.

4. ACCOMMODATION CONDITIONS AND REGISTRATION PROCEDURE

4.1. Accommodation at the Hotel is provided upon the Guest presenting the original of a document verifying their identity in accordance with the legislation of the Russian Federation, including:

- a passport of a citizen of the Russian Federation verifying the identity of a Russian citizen within the territory of the Russian Federation;
- a passport of a citizen of the USSR verifying the identity of a citizen of the Russian Federation until it is replaced within the established period with a passport of a citizen of the Russian Federation;
- a passport of a citizen of the Russian Federation verifying the identity of a Russian citizen outside the Russian Federation;
- a temporary identity certificate of a citizen of the Russian Federation;
- an identity document for a member of the Armed Forces of the Russian Federation — during mobilization, during the period of martial law, and in wartime (applies in the case of accommodating consumers in an accommodation facility of the "hotel" type).
- In the absence of the identity documents of a citizen of the Russian Federation specified in clause 4.1 of these Rules, accommodation of a consumer who is a citizen of the Russian Federation shall be provided upon presentation by the consumer of a Russian national driver's license.

- A passport of a foreign citizen or another document established by federal law or recognized under an international treaty of the Russian Federation as a document verifying the identity of a foreign citizen, with a valid visa (except for countries with a visa-free entry regime to the Russian Federation) and a migration card — for foreign citizens (except in cases where the issuance of a migration card for certain categories of persons is not required under an international treaty of the Russian Federation), issued by the border services of the Russian Federation. (In accordance with subparagraph “a” of paragraph 1 of Part 2 of Article 22 of Federal Law No. 109-FZ dated July 18, 2006 “On the Migration Registration of Foreign Citizens and Stateless Persons in the Russian Federation”, a foreign citizen upon arrival at a place of stay, for example, at a hotel, shall present to the receiving party a document verifying their identity as well as a migration card.)
- A document issued by a foreign state and recognized under an international treaty of the Russian Federation as a document verifying the identity of a stateless person;
- A temporary residence permit for a stateless person;
- A residence permit for a stateless person;
- The detachable part of the notification of arrival at the previous place of stay in the Russian Federation — for foreign citizens (if more than 7 days have passed since crossing the border);
- A birth certificate — for a person under the age of 14.

In addition to presenting the originals of the documents specified in clause 4.1 of these Rules, the Hotel provides the opportunity to identify a Guest who is a citizen of the Russian Federation (including those checking in with children) using a Digital ID in the national messenger MAX (“MAKS”). To check in using this method, the Guest must open the “Digital ID” section in the MAX app on their smartphone, go to the “Passport” tab, and click “Present”, then confirm their identity using a QR code with a trusted photo. The Hotel employee scans the presented code, after which the passport data will be loaded from the state information systems, and the questionnaire fields will be filled in automatically. The Guest retains the right to choose the check-in method: using the Digital ID in MAX or the traditional method — by presenting physical documents.

4.1.1. Check-in of minors under the age of 14 at the Hotel shall be carried out on the basis of the originals of identity documents of their parents (adoptive parents, guardians) or accompanying person(s) who are staying with them, provided that such accompanying person(s) present the consent



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of the legal representatives (one of them), as well as the originals of the birth certificates of these minors.

4.1.2. Check-in at the Hotel of minors who have reached the age of 14, in the absence of their legal representatives being present, shall be carried out on the basis of the originals of identity documents of these minors, provided that consent is presented in the form of a notarially certified power of attorney or a simple written consent from the legal representatives (one of them). Check-in of minors who are citizens of the Russian Federation is also possible on the basis of information contained in the birth certificate, submitted via the national messenger MAX.

4.1.3. Minors shall be accommodated in a room exclusively with their parents (guardian, custodian). The Hotel prohibits joint accommodation in the same room of persons under the age of 18 with persons aged 18 or older if these persons are not in close family relations (for example, as a child with their mother or father) or are not the guardian or custodian of the minor (child).

Joint accommodation in the same room at the Hotel of minors with persons aged 18 or older, if these persons are not in close family relations, is permitted upon presentation of permission in the form of a notarially certified power of attorney or a simple written consent to this effect from the mother, father, guardian, or custodian of the minor.

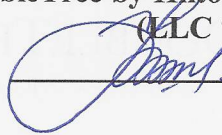
4.1.4. Check-in at the Hotel for persons holding a Temporary Residence Permit (TRP) or a Residence Permit (RP) shall be carried out in accordance with Article 2 of Federal Law No. 115-FZ dated July 25, 2002 "On the Legal Status of Foreign Citizens in the Russian Federation". Persons holding valid TRP and RP are recognized as foreign citizens lawfully staying in the Russian Federation. Since holders of TRP and RP are not citizens of the Russian Federation but are foreign citizens, they are required to obtain and complete a migration card. In accordance with Article 25.9 of Federal Law No. 114-FZ dated August 15, 1996 "On the Procedure for Exit from and Entry into the Russian Federation".

4.1.5. For double or multiple occupancy of Guests in one room, identity documents of each person staying in that room are required.

If the Guest does not have the original document verifying their identity, the Hotel reserves the right to refuse accommodation to the Guest.

4.1.6. Registration of Guests who are citizens of the Russian Federation at the place of stay at the Hotel shall be carried out in accordance with Government Decree of the Russian Federation No. 1853 dated November 18, 2020 "On Approval of the Rules for the Provision of Hotel Services in the



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Russian Federation” and the Rules for Registration and Deregistration of Citizens of the Russian Federation from Registration at the Place of Stay and Residence within the Russian Federation, approved by Government Decree of the Russian Federation No. 713 dated July 17, 1995 (as amended on May 25, 2017) “On Approval of the Rules for Registration and Deregistration of Citizens of the Russian Federation from Registration at the Place of Stay and Residence within the Russian Federation and the List of Persons Responsible for Receiving and Submitting Documents to the Registration Authorities for Registration and Deregistration of Citizens of the Russian Federation at the Place of Stay and Residence within the Russian Federation”.

Registration at the place of stay and deregistration from the place of stay of Guests who are foreign citizens and stateless persons at the Hotel shall be carried out in accordance with the Rules for Conducting Migration Registration of Foreign Citizens and Stateless Persons in the Russian Federation, approved by Government Decree of the Russian Federation No. 9 dated January 15, 2007 “On the Procedure for Conducting Migration Registration of Foreign Citizens and Stateless Persons in the Russian Federation” and Government Decree of the Russian Federation No. 1853 dated November 18, 2020 “On Approval of the Rules for the Provision of Hotel Services in the Russian Federation”.

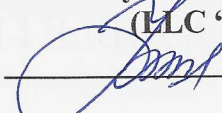
4.2. Upon check-in, the Guest shall sign the Registration Card (accommodation agreement) containing information about the Hotel, the Guest, the period of stay at the Hotel, and other information; this document shall be signed by both parties. By signing the Registration Card, the Guest confirms their consent to the processing, transfer, storage, and systematization of their personal data, undertakes to pay for the services provided by the Hotel, acknowledges these Rules and the fire safety rules in effect at the Hotel, and undertakes to comply with them. If the Guest refuses to sign the Registration Card, accommodation at the Hotel shall not be provided.

4.3. Check-in of the Guest into the room is possible from 15:00 on the date of arrival, local time.

4.4. The possibility of early check-in and late check-out is not guaranteed and must be pre-confirmed by the Reception and Accommodation Service. The early check-in or late check-out service is provided if there are available rooms on the day of arrival or departure, for an additional fee.

4.5. The room may be at the Guest’s disposal until 12:00 on the day of their confirmed departure from the Hotel, local time. In cases of the Guest’s delayed departure after the established Check-out Time (12:00 of the current day, local time), the accommodation fee shall be charged to the Guest as follows: if departure occurs between 12:01 and 18:00 of the current day — a fee for half a



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day at the rate applicable for the current day; if departure occurs after 18:01 of the current day — a fee for a full day at the rate applicable for the current day.

When providing late check-out to Guests under booking requests from a Customer, the cost of the Hotel service shall be determined in accordance with the service provision agreement with the Customer and may differ from those specified in these Rules. Extension of the stay period (late check-out service) is provided only if the room is not reserved for another guest. If there are available rooms, the staying guest may be provided with another room of the same category or a room of a higher category in accordance with the Hotel's current rate.

4.6. After signing the Registration Card and paying for the accommodation, the Guest receives the room keys.

4.7. Upon accommodation, to guarantee payment for additional services (e.g., use of telephone services, laundry services, etc.), the Guest may be requested to make a security deposit of 5,000 rubles per day in cash or by bank card for pre-authorization. If the cost of the ordered services exceeds the amount of the security deposit made by the Guest, the provision of additional services shall be suspended until a new security deposit is made. If the cost of the ordered services exceeds the pre-authorized amount, the Hotel may perform an additional pre-authorization for the excess amount. If the Guest does not require the use of additional paid services, no security deposit shall be made, and additional services shall be provided only upon actual payment by the Guest.

4.8. Upon completion of the stay period, the room must be returned to the Hotel administrator free of the Guest's belongings and in proper condition, allowing it to be used for its intended purpose on the same day.

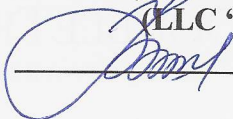
5. PAYMENT PROCEDURE

5.1. Check-in at the Hotel shall be carried out only after the Guest has made payment in full for the entire intended period of stay.

5.1.1. Payment shall be made at the Hotel at the Reception and Accommodation Service desk, except in cases of special booking conditions or tariffs where payment is made at the time of booking. Payment is made upon the actual provision of the accommodation service. The fact of service provision shall be deemed to be the issuance of the room key to the Guest.

5.1.2. Any additional Hotel services (telephone, bar and restaurant services, laundry services, etc.) shall be provided to Guests for a separate fee in accordance with the Hotel's current tariffs. At the



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same time, the Guest may guarantee subsequent payment for additional services upon check-in by making a deposit (see clause 4.7 of these Rules).

5.2. Upon check-in, the Guest shall be issued the room key and a Registration Card for signature, as well as a cash receipt for the amount of the paid services.

5.3. The Guest has the right to choose the payment method independently: in cash in Russian rubles, by bank card, in digital rubles, or by non-cash settlement. Vouchers and checks are not accepted as payment for accommodation.

5.4. All payment cards shall be pre-authorized at the time of booking or upon check-in at the Hotel. When making a payment, the invoice and/or payment receipt must be signed by the Guest. The pre-authorization amount shall equal the cost of the stay including taxes (for the entire period of stay).

5.5. The cardholder must personally hand over the payment card for payment to an employee of the Reception and Accommodation Service.

5.6. The Guest's stay must be registered only using the card of the Guest who is physically present during the registration and presents the card for payment on their own behalf. Confirmation of the card's presence during the transaction shall be the physical reading of the card data via an electronic terminal.

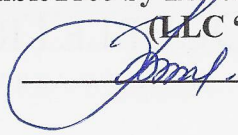
5.7. In the event that a third party pays for the Guest's stay, the cardholder shall pay the invoice:

- via an internet acquiring link sent to the cardholder;
- by a contact method, by inserting the card into the payment terminal, followed by the cardholder entering the PIN code and/or signing the receipt;
- by a contactless method, by holding the personalized card near the payment terminal, followed by the cardholder entering the PIN code and/or signing the receipt.
- In the case of payment in digital rubles, payment shall be made by sending the Guest a QR code provided by the servicing bank.

Upon departure from the Hotel, the Guest shall make the final settlement for the services provided and return the room key to an employee of the Reception and Accommodation Service. If the Guest did not use additional services or used them partially, the Guest shall receive a full or partial refund of the security deposit, if made (or cancellation of the pre-authorization if it was performed).

5.8. When settling accounts with the Guest, the Hotel employee shall issue the Guest a cash receipt and an invoice from the Hotel management system.



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5.9. Non-cash settlements with the Customer shall be carried out in accordance with the terms of the concluded contract.

5.10. To obtain supporting documents issued to a legal entity (e.g., an invoice-facture) when paying in cash or by bank cards, the Guest must present the original power of attorney from that legal entity upon arrival, prior to making the payments.

5.11. The cost of hotel services and other paid additional services shall be specified in the Hotel's Price Lists.

5.12. In the event of the Guest's early departure or reduction of their stay period specified in the Registration Card, if such reduction of the stay period is provided for under the booking conditions and the tariff plan, the Hotel shall recalculate the cost of accommodation as specified in the Registration Card. In this case, the Guest undertakes to pay the cost of accommodation in accordance with the presented recalculation.

5.13. The Hotel shall provide the following services to Guests at no additional charge:

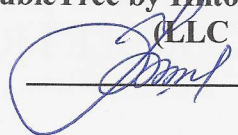
- calling an ambulance;
- use of a medical first-aid kit;
- delivery to the room of correspondence addressed to the Guest;
- wake-up call at a specified time;
- luggage storage;
- taxi call;
- information on train and flight schedules.

5.14. In the event of a violation of Federal Law No. 15-FZ dated February 23, 2013 "On Protecting the Health of Citizens from the Effects of Surrounding Tobacco Smoke and the Consequences of Tobacco Consumption", including the use of electronic cigarettes, vapes, and tobacco heating devices, a fee for a deep cleaning service shall be charged in the amount specified in the Price List. In the event of such a violation, the Hotel reserves the right to contact law enforcement authorities to hold the Guest or their visitors liable for administrative offenses.

6. ACCOMMODATION AND MEALS FOR CHILDREN AT THE HOTE

6.1. Children aged 0 to 11 years inclusive shall be accommodated together with their parents free of charge and without the provision of an additional bed, i.e., on the beds available in the room. A crib (for children aged 0 to 2 years) shall be provided free of charge, subject to its availability and the



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availability of space in the room. Breakfast shall be provided free of charge for children if breakfast is included in the parents' accommodation tariff.

6.2. Accommodation of children under 18 years of age with their parents or legal representatives, without the provision of a separate bed, shall be free of charge. Meals (breakfast) for children aged 12 years and older shall be charged at the full rate.

7. PET ACCOMMODATION POLICY

7.1. The Hotel allows accommodation with pets (dogs and cats) weighing up to 30 kg, with no more than two animals per room. The cost of accommodation with pets is specified in the approved Price List and amounts to 1,500 rubles per day, plus a security deposit of 5,000 rubles.

7.2. When accommodating guests with pets, a security payment shall be made in the amount established in the Price List. The Hotel reserves the right to offset this security payment against the Guest's obligation to compensate for any damage caused due to the presence of the animal at the Hotel.

7.3. Upon the Guest's prior request, the Hotel may provide for rent accessories for comfortable accommodation with pets, namely: pet beds, bowls, and disposable pet pads.

7.4. Movement of animals in public areas is permitted only in special carriers or on a leash and wearing a muzzle (for service, guard, and fighting dog breeds — on a strict leash and in a muzzle).

7.5. It is prohibited to be with animals in food and beverage service areas.

7.6. During routine cleaning or when Hotel staff are present in the Guest's room for other reasons, animals must be wearing a muzzle or be kept in a cage/carrier, or (for dogs of service, guard, and fighting breeds) wearing a muzzle and on a strict leash, or be outside the room under the Guest's supervision.

7.7. After guests with animals have stayed in a room, the room must be accepted and inspected by an employee of the Housekeeping Department. To arrange the inspection, the Guest must inform the Reception and Accommodation Service in advance of their planned check-out time.

7.8. The pet owner fully assumes all responsibility related to ensuring the proper care of the animal within the hotel rooms, maintaining sanitary and hygienic conditions in the room and on the Hotel premises during the stay, including (but not limited to) providing the animal with food.

7.9. The pet owner also bears all risks associated with the pet's behavior during its stay at the Hotel, which may result in damage to the property of third parties (other Guests and/or Hotel staff) or harm to their health.



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7.10. In the event of complaints from other guests or accidents caused by the pet, the pet owner must immediately take appropriate measures to eliminate the cause of dissatisfaction and, if necessary, remove the animal from the Hotel premises.

7.11. The Hotel reserves the right to terminate the agreement with the Guest if:

- the animal disturbs the rest of other guests;
- the animal behaves noisily, aggressively, or inappropriately;
- the rules for accommodation with an animal are violated.

7.12. It is forbidden to wash pets in the room's shower cabins or to use towels, bed sheets, and other bedding belonging to the Hotel.

7.13. If a pet is left in the room unattended by the owner, the Guest is advised to hang the "Pet Inside" sign.

7.14. On the day of departure, before checking out of the room with the animal, the Guest undertakes to notify the administrators in advance of their intention to leave the Hotel and hand over the room, and the Hotel employee undertakes to accept the room after checking its condition at the time of the Guest's departure.

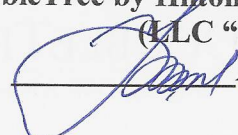
7.15. In case of damage caused to the Hotel (the Hotel room), the Guest undertakes to compensate it in full no later than the date of departure, in accordance with the current internal standard operating procedure.

8. GUEST RIGHTS AND OBLIGATIONS

8.1. A Guest shall be entitled to:

- use the room solely for temporary accommodation;
- access all Hotel services subject to the terms of their provision;
- receive complete and accurate information about the Hotel's operating hours, the list of services (including additional ones), their cost, conditions of provision, and make prior reservations;
- contact the Reception Service regarding the quality of services provided, submit feedback and suggestions in the Guest Book;
- within one hour after check-in, inform the Reception Administrator about any damage to the room's furnishings, equipment, or finishing. If no such notification is made and the Hotel identifies damage, loss, or deterioration of property upon the Guest's departure, the Guest shall compensate for the damage in accordance with the legislation of the Russian Federation. In



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case of damage, an incident report shall be drawn up. The amount of damage shall be determined based on the Hotel's approved damage price list; if the damaged item is not listed, the compensation shall be based on the market value of the item as of the date of compensation.

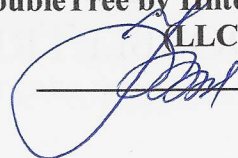
8.2. A Guest shall be obliged to:

- strictly comply with the applicable legislation of the Russian Federation and these Rules;
- not disturb other Guests, observe moral and ethical norms, refrain from excessive alcohol consumption and profanity in public areas, and treat other Guests and Hotel staff with respect regardless of their background or social group;
- strictly observe fire safety rules, safety regulations, and rules for using electrical appliances in the room and throughout the Hotel;
- familiarize themselves with the fire evacuation памятка in the room, study the evacuation plan located in the room and on each floor of the Hotel;
- comply with the Hotel's «quiet hours» from 23:00 to 08:00;
- register all visitors who stay in the Guest's room after 23:00 in the manner prescribed by the Rules (registration is only possible upon presentation of identification documents);
- while in the Hotel, strictly follow the requirements and recommendations of authorized state bodies, public health rules in public areas of the Hotel issued to prevent the spread of viral and infectious diseases, including during declared pandemics, emergencies, or high-alert regimes;
- immediately report in writing to the Hotel administration any loss, shortage, or damage to their personal belongings;
- upon expiration of the paid stay period, vacate the room and return the key to the Reception Service;
- when leaving the room for personal safety and property protection: close windows, turn off lighting fixtures, close water taps, turn off household appliances, turn off heating devices, securely close the entrance door and ensure the room is locked;
- immediately inform Hotel staff about any emergency situation that could lead to damage.

8.3. A Guest is prohibited from:

- leaving strangers in the room in their absence;
- transferring key cards to unauthorized persons;



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- bringing into and storing in the room bulky items (larger than 50x50x50 cm), flammable and explosive materials, corrosive, toxic, narcotic substances, other dangerous items, and weapons without appropriate authorization;
- using heating appliances not included in the room's standard equipment;
- rearranging or moving furniture in the room or public areas;
- staying in the room with animals and birds without proper authorization in violation of the established procedure for accommodation with pets;
- inviting unregistered guests to the room between 23:00 and 08:00;
- engaging in actions that disturb the peace and quiet of other Guests during the night (23:00–08:00);
- consuming narcotic substances;
- engaging in criminal activities;
- setting up any kind of production in the room;
- conducting professional photo and video filming without the Hotel's written permission (journalists may conduct filming in accordance with the Law of the Russian Federation No. 2124-1 «On Mass Media» upon presentation of a press card in public access zones — lobbies, elevators, restaurant areas);
- moving from one room to another without the Hotel's consent;
- displaying immoral behavior (actions that violate generally accepted moral and ethical norms, such as violence, insults, hooliganism, excessive alcohol consumption, rudeness towards others, indecent behavior in public areas);
- being in public areas (corridors, lobbies, staircases, foyer, restaurant, lobby bar, adjacent territories, etc.) in underwear, naked, topless, in swimsuits, robes, slippers, or barefoot;
- taking any actions that negatively affect the Hotel's reputation and image;
- illegally disclosing personal data of employees, Guests, or visitors of the Hotel;
- showing aggression towards other Guests or Hotel staff;
- intentionally polluting the Hotel territory and adjacent areas;
- throwing anything out of Hotel windows;
- removing dishes, cutlery, food, or beverages from the restaurant or bar;
- consuming personally brought alcohol or food in public areas and restaurants (lobby, floors);

- smoking on the Hotel territory, including in rooms, staircases, and other premises, as well as using electronic cigarettes, vapes, and tobacco heating devices (an additional dry cleaning fee is specified in the Hotel's Price List);
- violating the applicable legislation of the Russian Federation or these Rules.

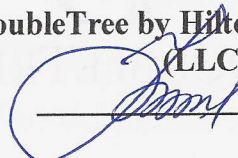
8.4. Guests acknowledge and do not object to the use of video surveillance systems on the Hotel territory, with the exception of public bathrooms (toilets) and inside the Guest's room.

9. HOTEL OBLIGATIONS AND RIGHTS

9.1. The Hotel shall be obliged to:

- provide accommodation services to Guests and visitors in a timely manner, with due quality and in full scope;
- inform Guests and Visitors about the services and additional services provided by the Hotel and the conditions for their provision, including by posting information on internet resources, in the media, as well as directly at the Hotel, in the Consumer Information Corner and in the rooms; ensure that the services provided fully comply with the regulatory acts of the Russian Federation;
- relocate the Guest or Customer to a room of a similar comfort level or higher at no additional charge if, for any reason, the Hotel is unable to provide the reserved room for the entire period required by the Guest or Customer;
- ensure confidentiality of information about the Hotel's Guests and protect personal data in accordance with the requirements of the legislation of the Russian Federation;
- respond promptly to Guests' reports regarding malfunctions in the Hotel rooms and eliminate such malfunctions as soon as possible;
- inform Guests and Visitors that video surveillance is carried out in the Hotel premises for security purposes, with the exception of rooms and public toilets;
- take measures to ensure the safety of items forgotten by a Guest upon their discovery;
- provide the Guest Book (Book of Feedback and Suggestions) upon the first request of a Guest or Visitor; the book is kept at the Hotel's Reception and Accommodation Service;
- provide the following services at no additional charge:
- daily scheduled room cleaning (between 08:00 and 20:00);



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- scheduled change of bed linen every three days, and towels — daily;
- provision of disposable slippers and hygiene accessories;
- use (for intended purposes) of the LCD TV located in the room and satellite TV with a selection of Russian and international channels;
- use (for intended purposes) of the electronic safe located in the room;
- use (for intended purposes) of the ironing board and iron located in the room;
- access to the fitness centre on the 7th floor;
- free access to the Internet in accordance with the rules and technical capabilities of the provider supplying this service at the Hotel;
- registration of Russian citizens and assistance with migration registration for foreign citizens.

9.2. The Hotel shall have the right to:

- provide the Guest with additional equipment and additional Hotel services in accordance with the approved Price List for additional services;
- notify the Guest about forgotten items using the data provided during booking or check-in. If it is not possible to contact the Guest, employees of the Housekeeping Department together with the Hotel Security Service shall draw up an inventory of the Guest's property found in the room and move it to the Hotel's Lost Property Room for storage until claimed by the Guest. Valuable items such as documents, cash, precious metals, jewellery, etc. shall be placed in a safe deposit box located in the Lost Property Room and stored for 6 (six) months. If the property remains unclaimed for 90 (ninety) days from the date it was placed in the Lost Property Room, or for 6 (six) months from the date it was placed in the safe deposit box, it shall be disposed of or transferred to law enforcement authorities. Food, medicines, house slippers, socks, personal and intimate hygiene items (toothpaste and toothbrushes, combs, shaving accessories, opened bottles of gels, shampoos, deodorants, etc.), as well as other perishable items shall not be stored and shall be destroyed by the Hotel within 8 (eight) hours after their discovery, starting from the Guest's check-out time;
- if the Guest is absent from the Hotel for more than 6 (six) hours after the agreed stay period has expired (according to their check-out time), and it is impossible to locate the Guest, the Hotel shall have the right to form a commission and draw up an inventory (Act) of the Guest's property in the room. The property listed in the Act shall either be returned to the Guest or placed in a specially equipped storage area. The storage period for such property shall be 14



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(fourteen) days. Cash, precious metals and valuable documents shall be taken under the responsibility of the Hotel Administration. After this period, the Guest's property shall be disposed of (destroyed);

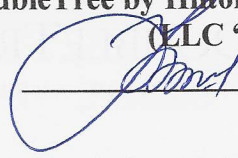
- enter the room without the Guest's prior consent to perform cleaning, change bed linen, inspect heating and power supply systems, coordinate or eliminate malfunctions, in cases of smoke, fire, flooding, if the Guest violates these Rules, as well as in other cases permitted by law;
- conduct telephone surveys regarding the quality of services provided, subject to the Guest's consent;
- in case of gross violation of these Rules by the Guest, damage to Hotel property, or in other cases provided for in these Rules, the Hotel shall have the right to form a commission consisting of representatives of the Reception and Accommodation Service, the Housekeeping Department and the Security Service, to draw up an incident report to document the event, and, if necessary, call emergency services;
- terminate the accommodation services agreement with the Guest and refuse further accommodation in the Hotel in cases of gross violation of these Rules by the Guest, as well as demand compensation for any damage caused and for property costs and expenses related to such violation and/or termination of the agreement;
- refuse to store any food, medicines or cosmetics in refrigeration cabinets, cold rooms or other refrigeration units used for the Hotel's operational activities;
- decline to provide services to Guests or other persons who are under the influence of alcohol, narcotics or psychotropic substances;
- decline to provide services to Guests who do not comply with the requirements and recommendations of authorized state bodies, or with the rules of conduct in public areas of the Hotel issued to prevent the spread of viral and infectious diseases, including during declared pandemics, emergencies or high-alert regimes.

10. LIABILITY OF THE PARTIES

10.1. If the Guest refuses to check into the room within the same calendar day after signing the Registration Card and paying for the hotel and other paid services, the Hotel shall be entitled to retain from the amount paid by the Guest a fee equal to the cost of one night's stay in the room.

10.2. In the event that the Guest breaches the agreed terms set forth in the Registration Card and these Rules, the Hotel shall have the right to unilaterally terminate the provision of



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accommodation services to the Guest. In such case, the Guest shall reimburse the Hotel for the expenses actually incurred by it. The Hotel shall be entitled to deduct the amount of such actual expenses from the sum paid by the Guest for the use of the room.

10.3. The Guest shall be liable for the property and equipment of the Hotel room provided to them for temporary use and shall be obliged to fully reimburse the Hotel for any damage, breakages, cleaning and restoration costs in accordance with the Price List approved by the Provider, as well as to take necessary measures to resolve any issues arising due to the actions of their Guests and Visitors staying with them in the room.

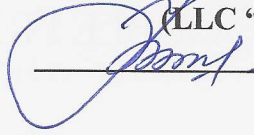
10.4. Payment for the cost of any damage caused shall be made by the Guest on the basis of invoices issued by the Provider no later than the date of departure from the Hotel, but in any event not later than 3 (three) days from the date the damage was caused and the Damage Report was drawn up. The amount of damage shall be calculated by the Hotel on the basis of the Damage Report, using the prices specified in the Provider's approved Price List for damage compensation. If the damaged item is not listed in the Price List, the amount of compensation shall be determined in accordance with the market value of the lost or damaged property prevailing at the time of compensation.

10.5. The Guest shall bear full responsibility for the safety of their own money, other currency values, securities, jewellery and other valuable items. The Hotel and its staff shall not be liable in the event of loss and/or damage to the Guest's money, other currency values, securities, jewellery or other valuable items.

10.6. In the event of any disputes regarding the quality of services provided at the Hotel, the Guest shall contact the Reception and Accommodation Service. If the issue cannot be resolved on site within a reasonable timeframe, the Guest shall set out their concerns in writing and submit them to the Reception and Accommodation Service. If, for any reason, the Guest was unable to communicate their complaints to Hotel representatives during their stay, the Guest shall be entitled to submit written complaints regarding the quality of the services provided (accompanied by relevant evidence) by registered mail to the following address: 119019, Moscow, Nikitsky Boulevard, 10.

The Guest Book (Book of Feedback and Suggestions) is kept by the administrator of the Reception and Accommodation Service and must be provided to the Guest upon request. Complaints and requests shall be reviewed by the Hotel no later than 10 (ten) working days from the date of receipt.



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10.7. The Hotel shall not be liable to the Guest for any loss, damage, costs, expenses or other grounds for compensation arising as a result of incomplete, incorrect, inaccurate, illegible, inconsistent or improperly formatted instructions (information) provided by the Guest, late arrival or failure to arrive, or due to other circumstances for which the Guest is responsible.

The Hotel shall not be liable for health damage resulting from the use of services if the Guest failed to fulfil their obligation to inform the Hotel about any health issues.

10.8. The Hotel shall not be liable for the life and health of the Guest in the event that they consume food and beverages purchased outside the Hotel, as well as in cases where harm to the Guest's health is caused by third parties or by the Guest themselves.

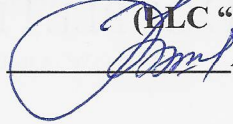
10.9. The Hotel shall not be liable to the Guest for lost profits or indirect, actual or consequential losses, damage, costs, expenses and other grounds for compensation (including those arising due to the Guest's negligence, that of their representatives, etc.) incurred as a result of or in connection with the provision (including delays or failure to provide) or use of the Services. The Hotel shall not be liable to the Guest or any other persons for indirect losses. The term "indirect losses" includes, but is not limited to, loss of income, profit, expected savings or business activity. The Hotel's total liability to the Guest and any other persons shall be limited to compensation for direct, proven damage.

10.10. If the Guest discovers a loss, shortage or damage to their belongings, and believes such loss, shortage or damage occurred due to the Hotel's fault, they must immediately report this to the Hotel's Reception and Accommodation Service.

If the Guest is still staying at the Hotel at the time the loss, shortage or damage is discovered, the incident shall be recorded in a report drawn up and signed by employees of the Reception and Accommodation Service and the Security Service, as well as by the Guest. Based on this report, the Guest shall file a claim and submit it to the Reception and Accommodation Service together with evidence proving that the property was brought into the Hotel and that the damage (loss) occurred due to the Hotel's fault. The claim shall state the value of the lost property or the cost of repairing the damaged item. If the Hotel's Security Service believes that the incident contains signs of a crime, the matter shall be reported to the local police station, and further processing shall follow the procedure established by law.

If the Guest has already checked out of the Hotel at the time the loss, shortage or damage is discovered, a claim for compensation shall be sent to the Hotel in written form, accompanied by



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evidence that the property was brought into the Hotel, that the damage (loss) occurred due to the Hotel's fault, and of the value of the lost property or the repair cost of the damaged item.

Claims submitted by the Guest shall be reviewed by the Hotel within 10 (ten) working days from the date they are received.

10.11. The Guest shall be obliged to compensate for any material damage caused to the Hotel due to damage and/or loss of the Hotel's property, in an amount determined by the Hotel, taking into account the value of the damaged and/or lost property, as well as the costs of its restoration and/or repair and/or replacement. The Guest shall also reimburse the Hotel for any other property losses caused by such damage and/or destruction of the Hotel's property.

10.12. The Guest shall be liable for the consequences of providing the Hotel with false or inaccurate information, as well as for failing to provide necessary information requested by the Hotel on lawful grounds.

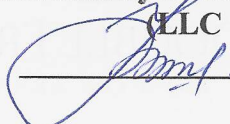
11. MISCELLANEOUS PROVISIONS

11.1. The Hotel carries out migration registration of foreign citizens and stateless persons in the Russian Federation in accordance with Federal Law No. 109-FZ dated 18.07.2006 "On the Migration Registration of Foreign Citizens and Stateless Persons" and Law No. 5242-1 dated 25.06.1993 "On the Right of Citizens of the Russian Federation to Freedom of Movement, Choice of Place of Stay and Residence within the Russian Federation". In this regard, the Hotel processes the personal data provided by the Guest, including transferring personal data to third parties for processing, in order to fulfil the obligations imposed by law and under the agreements concluded by the Hotel. Such processing shall be carried out in compliance with the principles and rules for personal data processing prescribed by law, with due observance of confidentiality and security of personal data during processing.

11.2. For security purposes, video surveillance is conducted in the Hotel premises, excluding guest rooms, public restrooms and shower cabins.

11.3. The Hotel shall have the right to take photographs and video recordings of the Guest, their spouse, their son (daughter) and any other person staying at the Hotel together with them and for whom the Guest is a legal representative. Such filming may take place in areas open to the public or at public events hosted by the Hotel, with the right to further use, edit and distribute images of these persons, including for the Hotel's advertising purposes, posting on the Hotel's official website and in its official social media groups. These rights shall also apply if, while in areas open to the public or at



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public events hosted by the Hotel, the said persons have expressly consented to having their image recorded, including when their image is captured in a group photograph.

11.4. For children's safety, it is not recommended to leave them unsupervised. Minors should not be in public areas after 23:00 without being accompanied by parents, legal representatives or responsible persons.

11.5. If, including due to amendments to the regulatory acts of the Russian Federation, any provisions of these Rules conflict with such acts, the provisions of the applicable regulatory act shall apply to the relevant relations between the Guest, the Customer and the Hotel.

11.6. For matters not covered by these Rules, the Parties shall be governed by the current legislation of the Russian Federation.

11.7. In the event of any disputes, the Parties shall endeavour to resolve them through negotiations; if no agreement is reached, the dispute shall be settled in court at the location of the Hotel.

11.8. These Rules are available for review:

- at the Consumer Information Corner in the Hotel lobby, located at: Russian Federation, Moscow, Nikitsky Boulevard, 10;
- on the Hotel's official website: www.dtarbat.ru.

The Rules are available to Guests for review without restrictions. A copy of the Rules may be provided upon the Guest's written request.

12. HOTEL DETAILS

Legal Address: 119019, Moscow, Nikitsky Boulevard, 10.

Actual Address: 119019, Moscow, Nikitsky Boulevard, 10.

Bank Details:

Current Account: 40702810838000064189 at SBERBANK (PJSC)

Correspondent Account: 30101810400000000225

BIC: 044525225

Taxpayer Identification Number (INN): 7703432470

Tax Registration Reason Code (KPP): 770301001